

The Management of NES believes in providing Certification, Inspection, Lab testing, Product Certification, Verification and validation of “GHG & CFP” & training services that fully meet or exceeds customer’s needs and expectations. Wherever possible NES seeks to gain formal recognition of its standards of certification & training by application and maintenance to relevant Regulatory Body criteria.

NES Management is committed to:

- Provide all resources required to ensure that the services produced at NES meet or exceed customer’s needs and expectations.
- Ensure that all work complies with the requirements of Quality Management System, Statutory & regulatory and Legal requirements, and accreditation Standards (ISO 17021, ISO17020, ISO 17025, ISO 17065 & ISO 17029).
- Review feedback from customers / delegates.
- Encourage All the Organization’s employees and expected to adopt and display the same commitment to Quality Management System.

NES Management will ensure the adherence to its quality policy at all levels by,

- Setting quality objectives and periodically reviewing them through Management Review Meetings, to develop plans which ensure continual improvement.
- Communicating Quality Policy and Objectives to all levels of the organization.
- Reviewing Quality Policy annually to ensure its Suitability.

Our Core Values

- Impartiality, transparency, consistency & integrity without conflict of interest.
- Approachability and professionalism.
- Conformance to applicable International Codes.
- Helpfulness and value added.
- Clear & effective communication by providing straightforward information.
- Prompt and efficient response to all enquiries and requests for certification & training.
- Prompt corrective actions and learn from customer feedback and complaints.
- Give our stakeholders satisfactory investment returns.

Mrs./ Amina Osman M. Osman

