



**NES Quality Management System
(Form)**

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Impartiality Statement

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NES Certification Services is committed to maintaining impartiality in all of its Certification / Verifications & Validations activities, in accordance with the requirements of ISO 17021-1:2015 & 17029: 2019. We understand the importance of impartiality and have implemented a robust management system to ensure that our certification decisions are based solely on objective evidence and are not influenced by any undue external pressures.

Our impartiality policy includes the following key elements:

- **Top management commitment:** Our top management is fully committed to impartiality and has established a clear policy that outlines our commitment to this principle.
- **Conflict of interest management:** We have a process in place to identify, assess, and manage potential conflicts of interest that may arise from our relationships with clients, suppliers, or other interested parties.
- **Objectivity of Certification / Verifications & Validations activities:** We ensure that our certification activities are carried out objectively and that our auditors are free from any undue influence or bias.
- **Transparency and communication:** We maintain open and transparent communication with our clients and other interested parties, and we are committed to providing them with clear and impartial information about our certification processes.

We believe that our impartiality policy is essential to maintaining the credibility and integrity of our certification services. We are committed to upholding this policy and to ensuring that our Certification / Verifications & Validations decisions are always based on sound principles and objective evidence.

Mrs./ Amina Osman M. Osman

