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NES Certification/ Verifications & Validations Services is committed to maintaining impartiality in all of its Certification / Verifications & Validations activities, in accordance with the requirements of ISO 17021-1:2015 & 17029: 2019. We understand the importance of impartiality and have implemented a robust management system to ensure that our certification /Statement decisions are based solely on objective evidence and are not influenced by any undue external pressures.

Our impartiality policy includes the following key elements:

- **Top management commitment:** Our top management is fully committed to impartiality and has established a clear policy that outlines our commitment to this principle.
- **Conflict of interest management:** We have a process in place to identify, assess, and manage potential conflicts of interest that may arise from our relationships with clients, suppliers, or other interested parties.
- **Objectivity of Certification / Verifications & Validations activities:** We ensure that our certification / Verifications & Validations activities are carried out objectively and that our auditors are free from any undue influence or bias.
- **Transparency and communication:** We maintain open and transparent communication with our clients and other interested parties, and we are committed to providing them with clear and impartial information about our certification/ Verifications & Validations processes.

We believe that our impartiality policy is essential to maintaining the credibility and integrity of our certification/ Verifications & Validations services. We are committed to upholding this policy and to ensuring that our Certification / Verifications & Validations decisions are always based on sound principles and objective evidence.

Mrs./ Amina Osman M. Osman



NES - President