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NES is committed to maintaining impartiality in all of its activities including inspection (ISO/IEC 17020), management system certification (ISO/IEC 17021), validation and verification (ISO/IEC 17029), product certification (ISO/IEC 17065), and laboratory testing (ISO/IEC 17025). We understand the importance of impartiality and have implemented a robust management system to ensure that our decisions are based solely on objective evidence and are not influenced by any undue external pressures.

Our impartiality policy includes the following key elements:

- **Top management commitment:** Our top management is fully committed to impartiality and has established a clear policy that outlines our commitment to this principle.
- **Conflict of interest management:** We have a process in place to identify, assess, and manage potential conflicts of interest that may arise from our relationships with clients, suppliers, or other interested parties.
- **Objectivity of activities including (Certification, inspection, Verification and validation, product certification and testing):** We ensure that our activities are carried out objectively and that our auditors are free from any undue influence or bias.
- **Transparency and communication:** We maintain open and transparent communication with our clients and other interested parties, and we are committed to providing them with clear and impartial information about our certification processes.

We believe that our impartiality policy is essential to maintaining the credibility and integrity of our services. We are committed to upholding this policy and to ensuring that our decisions are always based on sound principles and objective evidence.

Mrs./ Amina Osman M. Osman



NES - President